

## MINUTES

### JUDGES PANEL OF THE MALCOLM BALDRIGE NATIONAL QUALITY AWARD

#### Baldrige Performance Excellence Program

National Institute of Standards and Technology

October 31–November 3, 2016 • Lecture Room D, Administration Building

#### Attendees

*Judges:* Kenneth Davis, Michael Dockery, Tammy Dye, Gregory Gibson, John Harris, Laura Huston (Chair), Miriam Kmetzo, Kenneth Schiller, Lawrence Ramunno, Diane Springer, John Timmerman, Fonda Vera

*NIST:* Jamie Ambrosi, Dawn Bailey, Rebecca Bayless, Jacqueline Calhoun, Jacqueline DesChamps, Mary Eastman, Robert Fangmeyer, Barbara Fischer, Ellen Garshick, Harry Hertz, Robert Hunt, Scott Kurtz, Gail Lantion, Darren Lowe, Christine Schaefer, Nancy Young

Laura Huston, chair of the Judges Panel, opened the meeting, welcomed the participants, and reviewed the agenda. Baldrige Program Director Robert Fangmeyer thanked the judges for their critically important work in recommending role models for the nation.

The minutes from the August 17, 2016, meeting were unanimously approved.

Huston and Robert Hunt reviewed the judging process, including procedures for judges with conflicts of interest with any of the applicants under discussion, and responded to clarifying questions from the judges, with input from Fangmeyer. Hunt reviewed the number and distribution of applicants and the makeup of site visit teams deployed for the 2016 award process.

#### Site-Visited Organizations

- Week 1: 8 site visits in health care
- Week 2: 7 site visits in small business, nonprofit, and education

#### Recommendations for the Malcolm Baldrige National Quality Award

- 2 health care organizations
- 2 small businesses

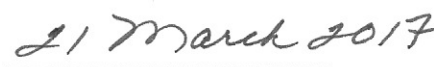
The Judges Panel also recommended six organizations (three in health care, two in service, and one nonprofit) for category best practice recognition spanning the Leadership, Strategy, Workforce, and Customer categories.

Fangmeyer thanked the judges and the NIST staff members and for their hard work and dedication, particularly departing judges Michael Dockery, Laura Huston, Kenneth Schiller, and Fonda Vera.

The meeting was adjourned at 5:45 p.m., November 3, 2016.



Laura Huston, Chair



Date