

MINUTES

JUDGES' PANEL OF THE MALCOLM BALDRIGE NATIONAL QUALITY AWARD

Baldrige Performance Excellence Program

National Institute of Standards and Technology

November 3–5, 2014 • Lecture Room E, Administration Building

Attendees

Judges: Diane Bosworth, Michael Dockery, Laura Huston, Donald Lighter, Paige Lillard, Geraldine Markley, Sharon Muret-Wagstaff, Michael Sather, Kenneth Schiller, Sunil K. Sinha, Roger Triplett, Fonda Vera

NIST: Dawn Bailey, Sandra Byrne, Jacqueline Calhoun, Jacqueline DesChamps, Mary Eastman, Robert Fangmeyer, Barbara Fischer, Ellen Garshick, Harry Hertz, Robert Hunt, Scott Kurtz, Renée Norris, Mark Shapiro, Christine Schaefer, Suzanne Sullivan, Barbara Uglik, Nancy Young

Paige Lillard, chair of the Judges' Panel, opened the meeting, welcomed the participants, and reviewed the agenda. Baldrige Program Director Robert Fangmeyer thanked the judges for their critically important work in recommending role models for the nation.

The minutes from the August 27, 2014, meeting were unanimously approved.

Robert Hunt reviewed the judging process and responded to clarifying questions from the judges, with input from Lillard and Fangmeyer

Site-Visited Organizations

- Week 1: 5 site visits in health care and service
- Week 2: 2 site visits in nonprofit

Recommendations for the Malcolm Baldrige National Quality Award

- 2 health care
- 1 service
- 1 nonprofit

Fangmeyer thanked the judges and the NIST staff members and for their hard work and dedication, particularly departing panel chair Paige Lillard and departing judges Geri Markley, Donald Lighter, and Diane Bosworth.

The meeting was adjourned at 12:45 p.m., November 5, 2014.



Paige Lillard, Chair



Date