

MINUTES

JUDGES PANEL OF THE MALCOLM BALDRIGE NATIONAL QUALITY AWARD

Baldrige Performance Excellence Program

National Institute of Standards and Technology

November 2–5, ~~2014~~ • Lecture Room D, Administration Building

2015

Attendees

Judges: Kenneth Davis, Michael Dockery, Gregory Gibson, Laura Huston (Chair), Miriam Kmetzo, Sharon Muret-Wagstaff, Michael Sather, Kenneth Schiller, Sunil Sinha, John Timmerman, Roger Triplett, Fonda Vera

NIST: Jamie Ambrosi, Dawn Bailey, Rebecca Bayless, Jackie Calhoun, Jacqueline DesChamps, Mary Eastman, Bob Fangmeyer, Barbara Fischer, Ellen Garshick, Harry Hertz, Bob Hunt, Gwendolyn Johnson, Scott Kurtz, Darren Lowe, Renée Norris, Christine Schaefer, Barbara Uglik

Laura Huston, chair of the Judges' Panel, opened the meeting, welcomed the participants, and reviewed the agenda. Baldrige Program Director Robert Fangmeyer thanked the judges for their critically important work in recommending role models for the nation.

The minutes from the August 26, 2015, meeting were unanimously approved.

Huston and Robert Hunt reviewed the judging process, including procedures for judges with conflicts of interest with any of the applicants under discussion, and responded to clarifying questions from the judges, with input from Fangmeyer.

Site-Visited Organizations

- Week 1: 8 site visits in health care
- Week 2: 3 site visits in small business, nonprofit, and education

Recommendations for the Malcolm Baldrige National Quality Award

- 1 small business
- 1 health care
- 1 education
- 1 nonprofit

The Judges Panel also recommended two organizations for category recognition.

The judges tasked a subteam with analyzing opportunities for improvement in the judging process. Fangmeyer thanked the judges and the NIST staff members and for their hard work and dedication, particularly departing judges Sharon Muret-Wagstaff, Michael Sather, Sunil Sinha, and Roger Triplett.

The meeting was adjourned at 3:30 p.m., November 5, 2015.



Laura Huston, Chair



Date

