About the Baldrige Performance Excellence Program
Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the competitive global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the greater Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by teams of trained experts, presentations and workshops on how to improve, and conferences and other events that showcase best management practices.

Baldrige in California
- 46 California applicants for the Baldrige Award (2005–2016)
- 2 California award applicants in 2016 represent 8,564 jobs, 34 work locations, over $54 billion in revenues/budgets, and over 590,000 customers served.
- 26 Baldrige examiners from California volunteered over $395,000 in services in 2016.

California National Role Models
Momentum Group, small business, 2016 (Irvine)
Charter School of San Diego, education, 2015 (San Diego)
Sutter Davis Hospital, health care, 2013 (Davis)
SHARP, health care, 2007 (San Diego)
Premier Inc., service, 2006 (San Diego)
Boeing Mobility (formerly Airlift and Tanker), manufacturing, 1998 (Long Beach)
Solar Turbines Inc., manufacturing, 1998 (San Diego)
Solelectron Corp., manufacturing, 1997 and 1991 (Milpitas)
ADAC Laboratories, manufacturing, 1996 (Milpitas)
Granite Rock Company, small business, 1992 (Watsonville)

Success Story
Momentum Group, headquartered in Irvine, California, started in 1994 as one of the smallest contract textile distributors in the United States. Today, the company is a recognized leader in the commercial interiors industry, creating exclusive, design-focused fabrics for customers that include architectural and design firms, and commercial furniture manufacturers. Momentum Group employs a workforce of 150 at its corporate offices in Irvine; design center and warehouse in North Carolina; warehouses in Michigan and California; showrooms in Illinois, New York, and Texas; and individual sales and remote employee offices across the nation.

Selected Results
- In just over two decades, sales growth of more than 400%
- Sales outperforming the industry for 19 years out of the 22 that the firm has been in business
- First in its industry to offer a full textile product line of reduced environmental impact fabrics
- Through process upgrades, sample production time reduced by 50% and sample yield per yard improved by 20%
- Named a “Best Place to Work” by California’s Orange County Business Journal and Business North Carolina; recognized by the Orange County Register as one of its “Top Workplaces”
California Council for Excellence

The Alliance for Performance Excellence (www.baldrigepe.org/alliance), a network of regional, state, and local Baldrige-based programs, serves organizations from all industry sectors and nearly all U.S. states. These programs rely on the Baldrige Program for the Baldrige Excellence Framework and other resources but operate without financial support from the Baldrige Program. The California Council for Excellence’s (CCE; www.calexcellence.org) mission is to inspire and enable California organizations to achieve world-class results based on the framework of the Baldrige Performance Excellence Program. CCE administers the annual California Awards for Performance Excellence program, which honors manufacturing companies; service companies; educational institutions; government agencies; and health care, nonprofit, and military organizations.

2013–2016 California Award for Performance Excellence Winners

Charter School of San Diego (Eureka Gold)                      Hathaway-Sycamore Child and Family Services
Momentum Group (Eureka Gold)                                    (Eureka Bronze)
Kaiser Permanente San Diego (Eureka Gold)                      Kindred Nursing and Rehabilitation: Golden Gate
Stellar Solutions, Inc. (Eureka Gold)                          (Eureka Bronze)
Adventist Health Central Valley Network (Eureka Silver)        Sonora Regional Medical Center (Eureka Bronze)
AltaMed Health Services (Eureka Silver)                        Victor Elementary School District (Eureka Bronze)
Family Health Centers of San Diego (Eureka Silver)             Yakima Valley Memorial Hospital & Family of Services
VA Palo Alto Health Care System (Eureka Silver)               (Eureka Bronze)

Success Story

Stellar Solutions is a small business founded by Celeste Ford in 1995 with a simple vision: satisfy our customers’ critical needs while realizing our dream jobs. Stellar Solutions is a global provider of systems engineering expertise and a recognized leader in government and commercial aerospace programs, focused on high-impact projects and satisfying customer critical needs in alignment with employees’ dream jobs.

Selected Results

- Billable utilization rate higher than the SPI Professional Maturity Benchmark top 10%
- 75% of customers rating Stellar 75% “much better” or “better” than other providers
- Employee satisfaction better than the Great Places to Work 90th percentile benchmark

AHCA/NCAL National Quality Award Winners in California

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Pacific Coast Manor (2015, Gold)                                    Golden LivingCenter—Fresno (2014, Silver)
Stonebrook Healthcare Center (2014, Gold)                          Kindred Nursing and Rehabilitation—Golden Gate (2014, Silver)
The Pines at Placerville (2016, Silver)                             Mission Skilled Nursing & Sub-Acute Center (2014, Silver)
The Stratford (2016, Silver)                                         Sonoma Valley Hospital D/P SNF (2014, Silver)
Van Nuys (2016, Silver)                                             Vintage Faire Nursing and Rehabilitation Center (2014, Silver)
Windsor Gardens of Los Angeles (2016, Silver)                      4 Silver winners, 2013
Edgemoor DPSNLF (2014, Silver)